



Terms of Warranty

Abey Australia Pty Ltd (A.B.N 34 004 589 879 (Abey)), warrants to the original purchaser of the product that under proper care, domestic/residential use and maintenance the products supplied by Abey, will be free from defects in workmanship and materials subject to the terms and conditions which follow. Abey's warranty only applies to the original owner and is not transferable.

Whilst our products are manufactured to the highest standard, our warranty is in addition to other rights and remedies that you have under Australian Consumer Law (Schedule 2 to the Competition and Consumer Act 2010 (Cth)).

Warranty Conditions and Exclusions

Abey and the manufacturer are continually seeking ways to improve design specifications, aesthetics and production techniques of our products. As a result, alterations to the specifications and dimensions of our products occur continually. Abey reserves the right to modify warranty provisions without prior notification. Warranty coverage will be determined by the warranty provisions at the time of the claim.

Should any warranty claim be made and attended by an Abey authorised Service Agent and that in the opinion of the Service Agent or Abey, the problem was from faulty installation or the use of Products in conjunction with products of another manufacturer or from some other cause other than a manufacturing defect of the goods which Abey is responsible. Abey Australia reserves the right to charge a service for each service staff attending the premises where products have been installed.

Abey Australia requires adequate access to Products, Fittings and Fixtures to undertake warranty repairs. Abey will not be responsible for any consequential damage or costs where adequate access to Product Fittings and Fixtures is not accessible.

To the extent permitted by law, Abey Australia will not be responsible for any consequential loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the Products or Components.

Abey will not be responsible for the cost of removing and re-installation of any replacement product or any other damages or costs that may be incurred in connection with the removal and re-installation of any product.

Abey will not be responsible for any costs associated with warranty work undertaken without our knowledge and prior approval.

Abey Branded Manufactured Products

It is the installer/consumers responsibility:

Installation of Abey's Manufactured Products is the responsibility of the customer or the customer's installer. We highly recommend installation undertaken by a qualified professional.

ALWAYS check to ensure the product has all of its components;

Our Warranty will be void if:

1. The customer cannot provide proof of purchase or equivalent documentation;
2. The product is not installed by a qualified professional;
3. The product is not installed according to relevant National Standards and State, Regulations, Abey's installation instructions, information or advice provided by Abey;
4. The product has been modified or altered outside the original factory specifications;
5. There has been any damage to the product that may have been caused during shipping, delivery or installation;
6. There has been any damage to the product due to misuse, negligence, improper maintenance or other abuse or misuse;
7. There has been damage to the product due to any cleaning materials or chemicals not suitable for domestic internal drainage;

Warranty Periods as of October 2018

Product	Warranty Period
All Clipping	7 years
Brackets & Shanks	7 years
Rangehood Flue	7 years
All Strapping	7 years
All Ties	7 years